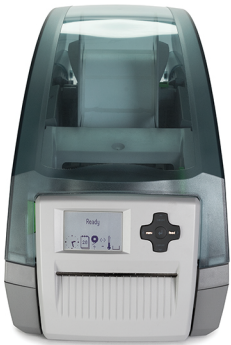


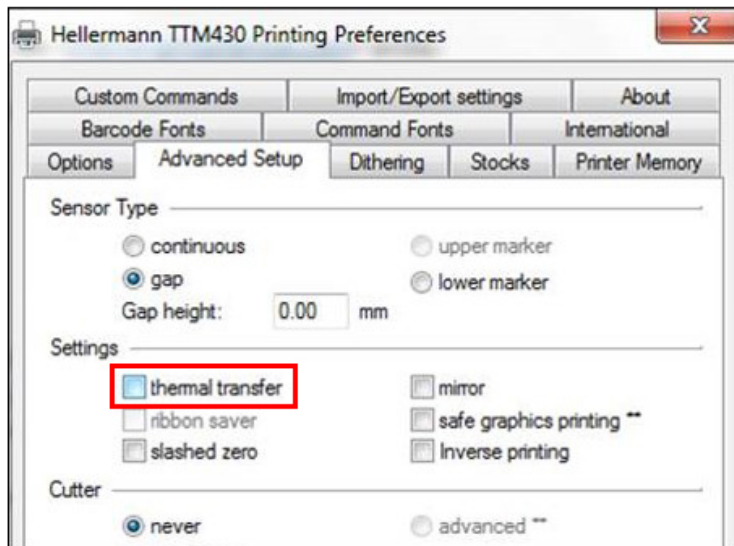
Software and Printer Support

The TTM430 / TTM460 shows a ribbon error.



Printer: Old TTM430 Series & TTM460 Series

- OPTION 1:** Close TagPrint Pro. Click the **Windows Start** button and select **Devices and Printers**. Right-click your printer's driver and select **Printing Preferences**. Click the **Advanced Setup** tab. Under **Settings**, uncheck "thermal transfer." Click **OK**. Try printing to see if the issue is resolved.



- OPTION 2:** On the front panel of the printer, press **Menu**. Scroll right to **Setup**. Scroll right to **Print Parameters**. Go to **Transfer Print** option, Press **Enter** (center arrow), Scroll to **OFF**, press **Enter** again. Try printing to see if the issue is resolved.

- If the problem still exists, please contact **Tech Support** for possible repair.